



*Press Release, For Immediate Release*

## **eCameron, Inc. to bring world class language interpretation capabilities to Vancouver firm**

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With business becoming more global and the U.S. population continuing to diversify, there is a stronger need than ever for language translation and interpretation services. A key portion of these communication services is telephonic based interpretation.

Over-the-phone interpretation (OPI) services allows people in need of interpretive services to simply call a service provider, request assistance with a specific language, and then be connected with a certified language specialist with expertise in any one of a number of specialized fields.

Northwest Interpreters, Inc. (NWI) of Vancouver, WA has provided OPI services for over six years. Recently, they contracted with eCameron, Inc. to review their operations and provide recommendations for improving their OPI services. On July 1, 2011, NWI and eCameron completed agreements with numerous vendors to initiate the new expansion project that will dramatically increase NWI's OPI capabilities.

This includes a significant build-out of NWI's Information Technology (IT) department, improving their high-speed data and high-quality voice lines, and housing their equipment in a Vancouver collocation site. The new collocation site will provide redundancy, backup, and disaster recovery capabilities. This series of changes, coordinated by eCameron, is designed to provide the foundation for world-class interpretive services.

These services allows clinics, hospitals, doctors, lawyers, and other professionals to serve a vastly wider audience without the time, hassle or expense of coordinating specialty interpreters, scheduling transportation, or dealing with international time zones. NWI will be able to offer OPI services 24x7, 365 days a year with 99.9% up time and sub-30 second connect to interpreter (CTI) times. The base system is expected to be operational in late August, at which time further enhancements will be added to meet NWI's expansion plans.

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***About Northwest Interpreters, Inc.***

Northwest Interpreters, Inc. (NWI) is a full service agency specializing in locating qualified interpreters and translators to serve a broad range of clients, including businesses, health care facilities, law offices, government agencies and educational organizations located in Vancouver, WA. Specializing in five distinct multicultural communication services (On-site Interpretation, Over-the-Phone Interpretation, Translation and Localization, Multilingual Desktop Publishing, and Sign Language Services), they provide a complete list of support services, including scheduling, billing, quality assurance and project management, all of which have made NWI the undisputed leader in our industry. Their worldwide network of over 1,000 professional linguists working in over 175 languages, are uniquely qualified to respond to your every requirement. For more information visit <http://nwiservices.com>.

***About eCameron, Inc.***

eCameron, established in 2002, is a consulting firm comprised of senior-level management professionals providing company, departmental and project set-up, turn-around, and project recovery services. It is a privately held Washington-based corporation located in Camas, Washington. eCameron services the manufacturing and information technology (IT) sectors of multi-million to multi-billion dollar companies. For more information visit <http://ecaminc.com>.